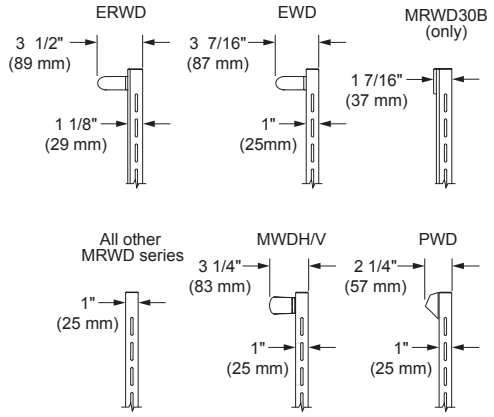
ERWD, EWD, IWD, MRWD, MWDV, MWDH, OWD and PWD

dacor The Life of the Kitchen®

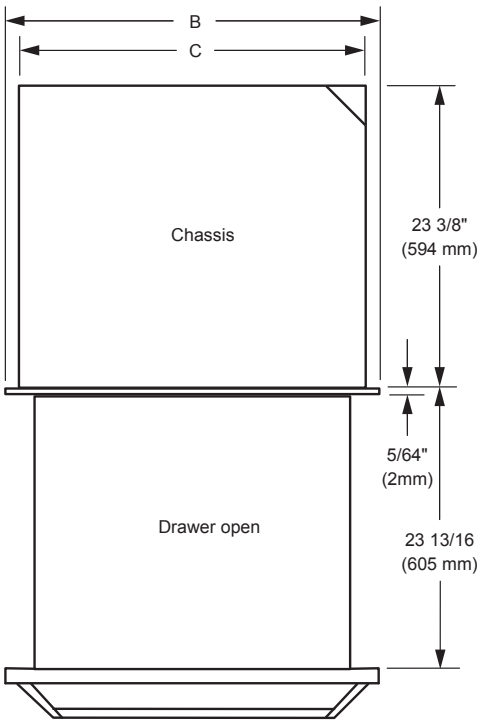
24”, 27”, 30”, 36”, Wide Warming Drawers

PLANNING GUIDE

Product tolerances: ±1/16” (±1.6 mm) unless otherwise stated



HANDLE DIMENSIONS - SIDE VIEW

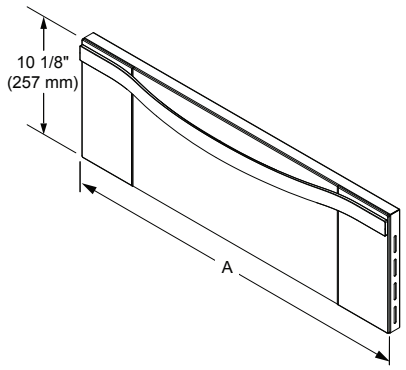


OVERALL DIMENSIONS - TOP VIEW (EWD SERIES SHOWN)

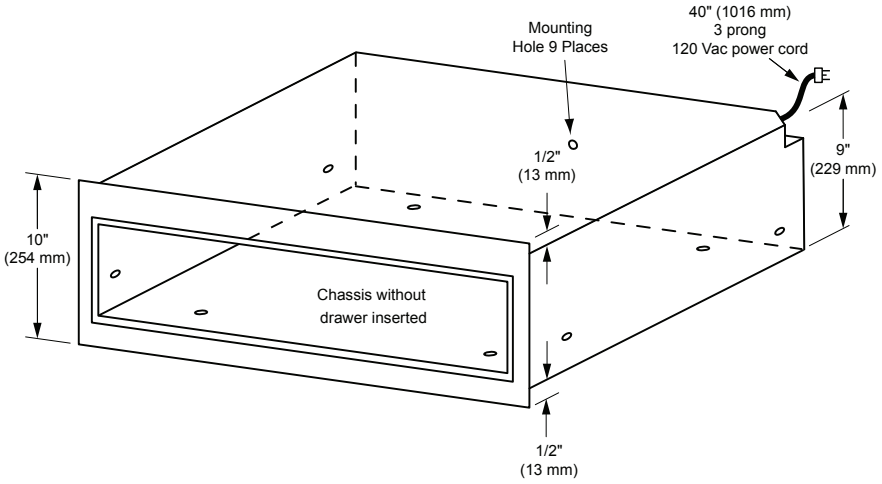
For PWD series models:

The Dacor color palette has been developed and implemented throughout our product offerings in order to provide designers and customers with a coordinating suite of products. All of our Dacor Preference products compliment the design aesthetic of today's kitchens as well as one another. Due to the inherent nature of color rendition, the variation of materials used to assemble these handcrafted products and manufacturing production tolerances, variation based upon ambient and natural lighting conditions as well as surrounding surface color and texture may cause noticeable variation in saturation. These Dacor products are intended to coordinate with one another and noticeable differentiation may be apparent if units are installed directly adjacent to one another.

Electrical Circuit Required	Total Connected Load
120 Vac, 60 Hz, 15 Amps. grounded, dedicated circuit	4.0 Amps. @ 120 Vac, 60 Hz



DRAWER FACE DIMENSIONS
(MWD SERIES SHOWN)


Mounting Hole 9 Places
40" (1016 mm) 3 prong 120 Vac power cord
1/2" (13 mm)
9" (229 mm)
10" (254 mm)
Chassis without drawer inserted
1/2" (13 mm)

CHASSIS DIMENSIONS

Model	(A) Drawer Face Width	(B) Chassis Face Width	(C) Chassis Width
ERWD30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
EWD24	24” (610 mm)	23 5/8” (600 mm)	22 1/4” (565 mm)
EWD27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
EWD30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
EWD36	36” (914 mm)	35 5/8” (905 mm)	34 1/4” (870 mm)
MRWD27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
MRWD30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
MWDH27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
MWDH30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
MWDV27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
MWDV30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
PWD27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
PWD30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)

WARMING DRAWER OVERALL DIMENSIONS

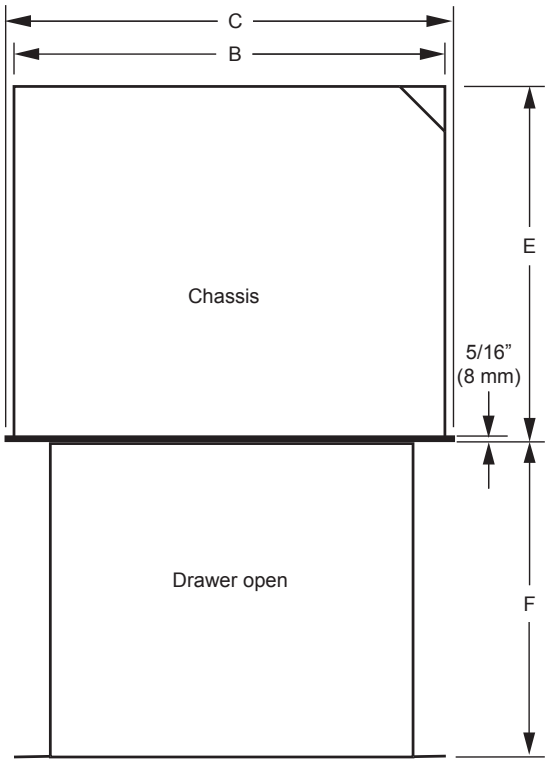
dacor The Life of the Kitchen®

24”, 27”, 30”, 36”, Wide Warming Drawers

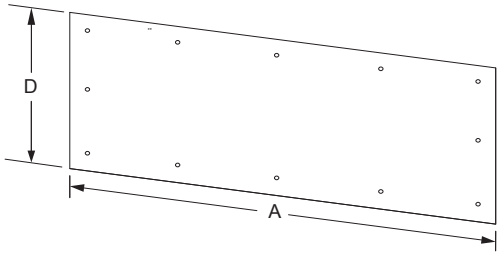
PLANNING GUIDE

Product tolerances: ±1/16” (±1.6 mm) unless otherwise stated

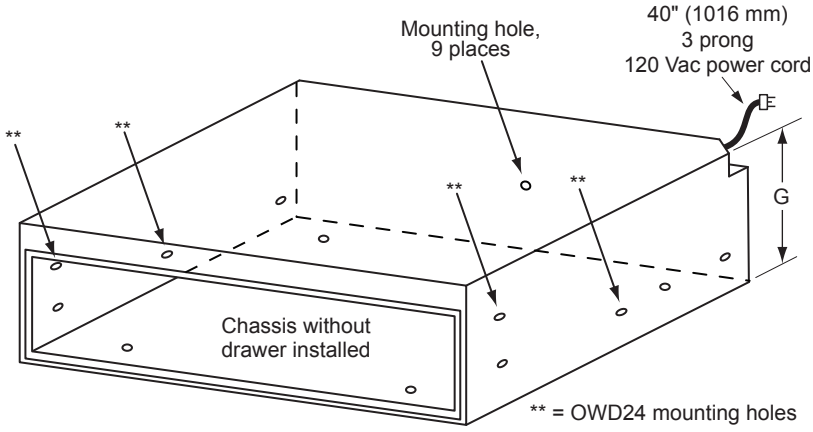
Electrical Circuit Required	Total Connected Load
120 Vac, 60 Hz, 15 Amps. grounded, dedicated circuit	4.0 Amps. @ 120 Vac, 60 Hz



OVERALL DIMENSIONS - IWD/OWD SERIES TOP VIEW



DRAWER FACE DIMENSIONS
(IWD/OWD SERIES SHOWN)



CHASSIS DIMENSIONS
(IWD/OWD SHOWN)

Model	(A) Dimension Drawer Face Width	(B) Dimension Chassis Width	(C) Dimension Chassis Face Width	(D) Dimension Drawer Face Height	(E) Dimension Chassis Depth	(F) Dimension Drawer Depth	(G) Dimension Chassis Height
IWD24	22 5/16” (567 mm)	22 1/4” (565 mm)	22 3/8” (568 mm)	8 15/16” (227 mm)	23 3/8” (594 mm)	23 13/16” (605 mm)	9 1/16” (230 mm)
IWD27	25 5/16” (643 mm)	25 1/4” (641 mm)	25 3/8” (645 mm)				
IWD30	28 5/16” (719 mm)	28 1/4” (718 mm)	28 3/8” (721 mm)				
OWD24	22 1/2” (571 mm)	22 1/2” (571 mm)	22 1/2” (571 mm)	11 7/8” (302 mm)	20” (508 mm)	18” (457 mm)	11 7/8” (302 mm)

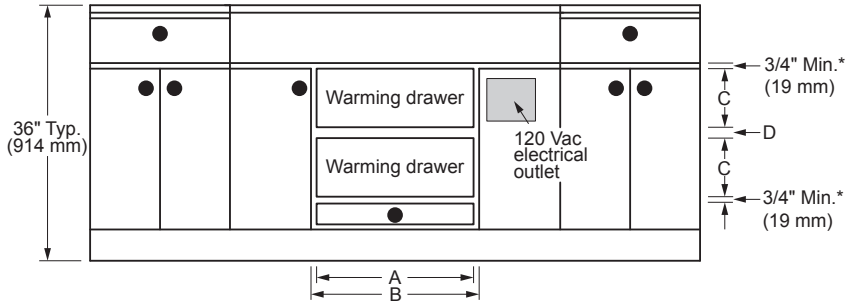
ERWD, EWD, IWD, MRWD, MWDV, MWDH, OWD and PWD

dacor The Life of the Kitchen®

24”, 27”, 30”, 36” Wide Warming Drawers

PLANNING GUIDE

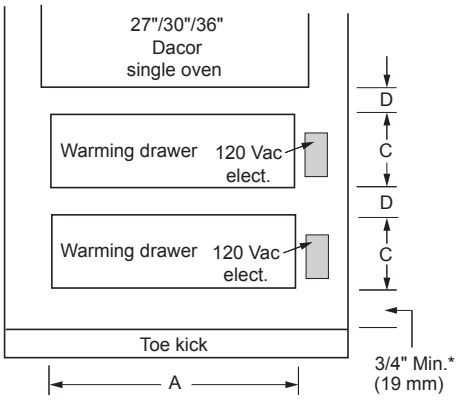
Cabinet/countertop tolerances: +1/16” (+1.6 mm) -0 unless otherwise stated

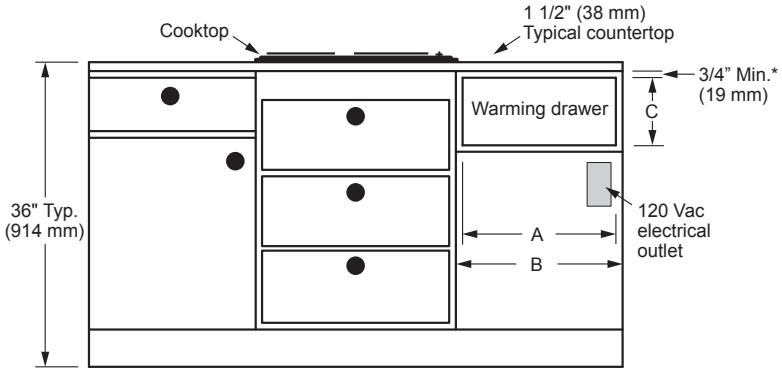


WARNING

- Observe all governing codes and ordinances during planning and installation. Contact your local building department for further information.
- This appliance must be installed in accordance with the accompanying installation instructions.

Mounting platform must be 3/4" (19 mm) thick and support 100 lbs.





Model	(A) Cutout Width	(B) Min. Width to Adjacent Doors/ Drawers	(C) Cutout Height	(D) Min. Vertical Gap Between Cutouts	Min. Cutout Depth
ERWD30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
EWD24	22 1/2” (572 mm)	24 1/4” (616 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	24” (610 mm)
EWD27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
EWD30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
EWD36****	34 1/2” (876 mm)	36 1/4” (921 mm)*	9 1/8” (232 mm)	NA	
IWD24****	22 1/2” (572 mm)	**	9 1/8” (232 mm)	NA	
IWD27****	25 1/2” (648 mm)	**	9 1/8” (232 mm)	NA	
IWD30****	28 1/2” (724 mm)	**	9 1/8” (232 mm)	NA	
MRWD27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MRWD30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MWDH27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MWDH30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MWDV27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MWDV30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
OWD24*****	22 5/8” (575 mm)	24 1/4” (616 mm)***	11 15/16” (303 mm)	NA	20 1/8” (511 mm)
PWD27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	24” (610 mm)
PWD30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	

* Bare minimum spacing to allow for ventilation and avoid scraping on EWD, MW and PWD series models.

** On IWD series models or OWD24 without the optional front panel kit: The chassis and the drawer faceplate are smaller than the cutout. The custom front panel mounts to the drawer faceplate. The height and width of the custom front panel must exceed the appropriate cutout dimensions (A and C above) to cover the hole. Allow 1/4" minimum additional space on the top, bottom and sides from the custom front panel edge to prevent scraping against adjacent doors, drawers and the countertop.

*** OWD24 with optional factory front panel kit only. Bare minimum spacing shown to avoid scraping. Gap above and below cutout is 3/4” minimum. See ** above for OWD24 with custom front panel.

**** This model cannot be installed above or below another warming drawer (any type).

***** Model OWD24 cannot be installed above, below or adjacent to a wall oven or warming drawer (any type).

dacor
The Life of the Kitchen.®

Installation Instructions

Warming Drawer

Models: ERWD30, EWD24, EWD27, EWD30, EWD36, IWD24, IWD27, IWD30, MRWD27, MRWD30, MWDH27, MWDH30, MWDV27, MWDV30, OWD24, PWD27, PWD30

Part No. 102345 Rev. L

All specifications are subject to change without notice. Dacor® assumes no liability for changes to specifications.

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Before You Begin...

Important:

Installer: In the interest of safety and to minimize problems, read these installation instructions completely and carefully before you begin the installation process. Leave these installation instructions with the customer.

Customer: Keep these installation instructions for future reference and the local electrical inspector's use.

If you have questions or problems with installation, contact your Dacor dealer or the Dacor Customer Service Team. For repairs to Dacor appliances under warranty call the Dacor Distinctive Service line. Whenever you call, have the complete model and serial number for your appliance available. The numbers are found on the product data label located on back of the drawer front.

The data label also contains the product electrical requirements

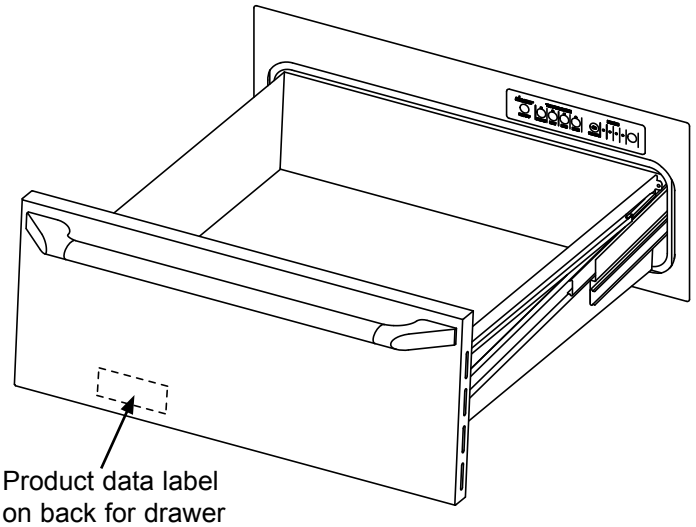
Dacor Customer Service

Phone: (800) 793-0093 (U.S.A. and Canada)
Monday — Friday 6:00 A.M. to 5:00 P.M. Pacific Time

Web site: www.Dacor.com

Dacor Distinctive Service (repairs under warranty only)

Phone: (877) 337-3226 (U.S.A. and Canada)
Monday — Friday 6:00 A.M. to 4:00 P.M. Pacific Time



Product data label on back for drawer front

Important Safety Instructions

Important Information About Safety Instructions

- The ***Important Safety Instructions*** and warnings in these instructions are not meant to cover all possible problems and conditions that can occur. Use common sense and caution when installing, maintaining or operating this or any other appliance.
- Always contact the Dacor Customer Service Team about problems and conditions that you don't understand.

Safety Symbols and Labels

⚠ DANGER

Immediate hazards that **WILL** result in severe personal injury or death.

⚠ WARNING

Hazards or unsafe practices that **COULD** result in severe personal injury or death.

⚠ CAUTION

Hazards or unsafe practices that **COULD** result in minor personal injury or property damage.

Important Safety Instructions

General Safety Precautions

To reduce risk of fire, electric shock, serious injury or death when using your appliance, follow basic precautions, including the following:

⚠ WARNING

- Use this appliance only for its intended use as described in this manual. Use it only to warm food and heat plates and utensils. It is not designed for commercial, industrial or laboratory use.
- Only model OWD24 is approved for use in outdoor installations and near water (bathrooms). Do not use, store or install warming drawer models other than OWD24 near water, for example, near sinks, swimming pools or in a wet basement.
- Model OWD24, when installed as a towel warmer, must have the supplied wire rack installed in the drawer bottom according to these instructions.
- Do not install or operate a product that is damaged, has a damaged power cord or plug, or is malfunctioning in any manner. Return the appliance to the nearest authorized service facility for examination, repair or adjustment.
- Make sure that the appliance has been properly installed and grounded by a qualified installer according to the accompanying installation instructions. Have the installer show you the location of the electrical outlet so that you know where to disconnect power to the appliance.
- Do not repair or replace any part of the warming drawer unless specifically recommended in the literature accompanying it. All other service should be done by a qualified technician.
- Use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Before cleaning or performing any type of service, make sure that the power plug is disconnected from the electrical outlet and that the unit is cool.
- DO NOT TOUCH ANY HOT SURFACES IN OR ON THE WARMING DRAWER DURING OR IMMEDIATELY AFTER USE. Use the handle instead. After use, make sure these surfaces have had sufficient time to cool before touching them. Heating elements may be hot, even though they are dark in color.
- To avoid the possibility of fire or burns, do not allow clothing, potholders, towels or rags to come into contact with any part of the warming drawer during and immediately after use. Do not wear loose or hanging apparel while using the appliance.

⚠ WARNING

- Clean the warming drawer thoroughly before operating it for the first time.
- To reduce the risk of fire in the warming drawer, do not overcook food. Do not leave it unattended with paper, plastic or other combustible materials inside.
- If materials inside the warming drawer should ignite, keep the drawer closed and shut off the power at the circuit breaker panel or fuse box.
- Exercise caution when opening the warming drawer. Let hot air or steam escape before looking or reaching into the warming drawer.
- Use only dry pot holders when removing food and cookware from the warming drawer. Wet pot holders can cause steam burns.
- Do not put items like whole eggs, sealed containers or closed glass jars in the drawer. They may explode when heated, causing injury.
- When the warming drawer is on in continuous mode (∞), it will remain on until turned off manually. Exercise caution when operating the unit in continuous mode.
- Do not place more than 50 pounds in the drawer.
- Properly clean and maintain the unit regularly as instructed in the use and care manual. Clean only those parts listed, in the manner specified.
- Do not use abrasive scrubbers or abrasive/caustic cleaners or detergents on this appliance. They may permanently damage the finishes. Do not use aerosol cleaners, because they may be flammable or cause corrosion of metal parts.
- Make sure the warming drawer is used only by those individuals who are able to operate it properly.
- Do not tamper with the controls.
- Never allow anyone, including children to sit, stand or climb on any part of the appliance, including the drawer. Doing so may cause tipping, damage, serious injury or death.
- Do not leave children unattended in the area around the appliance. Do not allow children to operate it, play with the controls, pull on the handle or touch other parts. Do not store items of interest to children above the warming drawer. Children could be burned or injured while climbing on the appliance.

READ AND SAVE THESE INSTRUCTIONS

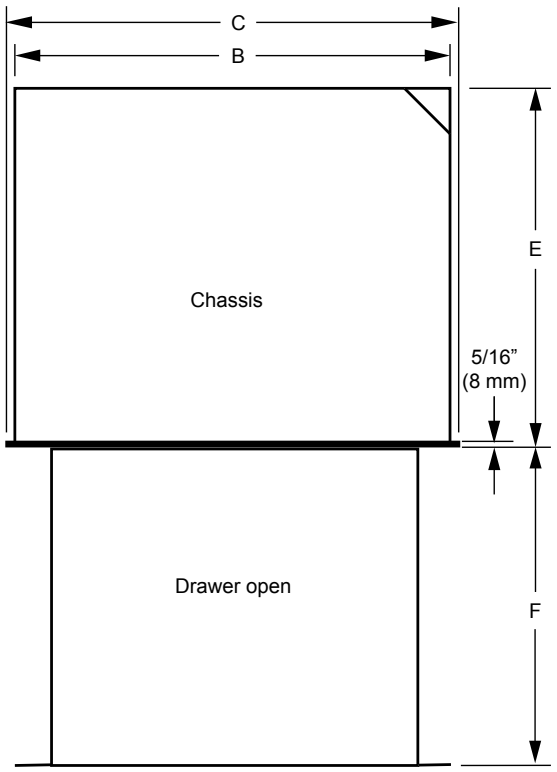
Installation Specifications

Verifying the Package Contents

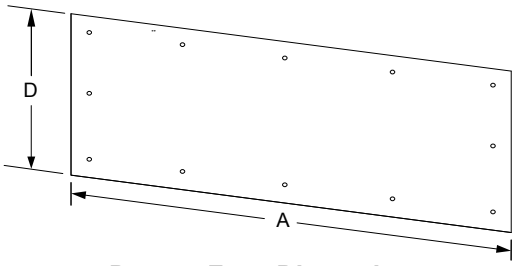
- Use and care manual
- Mounting screws
- Wire rack with mounting hardware (OWD24 only)

Installation Planning

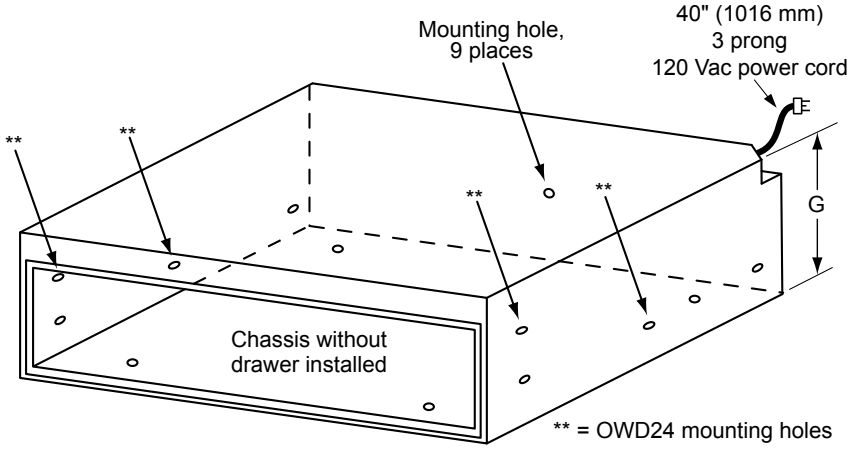
- A qualified technician must complete the installation of this built-in appliance. Proper installation is the customer's responsibility.
- Carefully check the location where the drawer is to be installed. The drawer should be placed for convenient access. Make certain that electrical power can be provided in the selected location. Install the warming drawer in wood cabinets only.
- Plan the installation so that all minimum clearances are met or exceeded. Dimensions shown provide minimum clearances, unless otherwise noted. Be certain that proper clearance is provided for the drawer door when it is in the open position.
- The specified minimum cabinet depth and width must be provided. The cabinet depth and width must completely enclose the recessed portion of the drawer.
- Cabinet cutout dimensions must be used as indicated. All contact surfaces between the appliance and the cabinet must be solid and level. The drawer support platform must be flush with the bottom edge of the cabinet cutout.
- Make certain that you have everything necessary to ensure a proper installation before proceeding.
- A custom front panel is required for IWD series models and optional for OWD24.
- An optional Epicure® style front panel kit is available for model OWD24.



Overall Dimensions - IWD/OWD Series
Top View



Drawer Face Dimensions
(IWD/OWD Series)

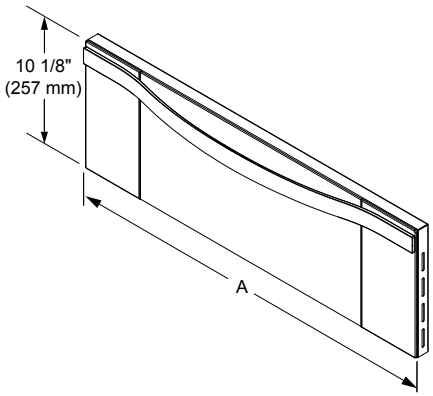


Chassis Dimensions
(IWD/OWD Series)

Warming Drawer Model No.	(A) Dimension Drawer Face Width	(B) Dimension Chassis Width	(C) Dimension Chassis Face Width	(D) Dimension Drawer Face Height	(E) Dimension Chassis Depth	(F) Dimension Drawer Depth	(G) Dimension Chassis Height
IWD24	22 5/16" (567 mm)	22 1/4" (565 mm)	22 3/8" (568 mm)	8 15/16" (227 mm)	23 3/8" (594 mm)	23 13/16" (605 mm)	9 1/16" (230 mm)
IWD27	25 5/16" (643 mm)	25 1/4" (641 mm)	25 3/8" (645 mm)				
IWD30	28 5/16" (719 mm)	28 1/4" (718 mm)	28 3/8" (721 mm)				
OWD24	22 1/2" (571 mm)	22 1/2" (571 mm)	22 1/2" (571 mm)	11 7/8" (302 mm)	20" (508 mm)	18" (457 mm)	11 7/8" (302 mm)

See following page for chassis dimensions for other models

Installation Specifications

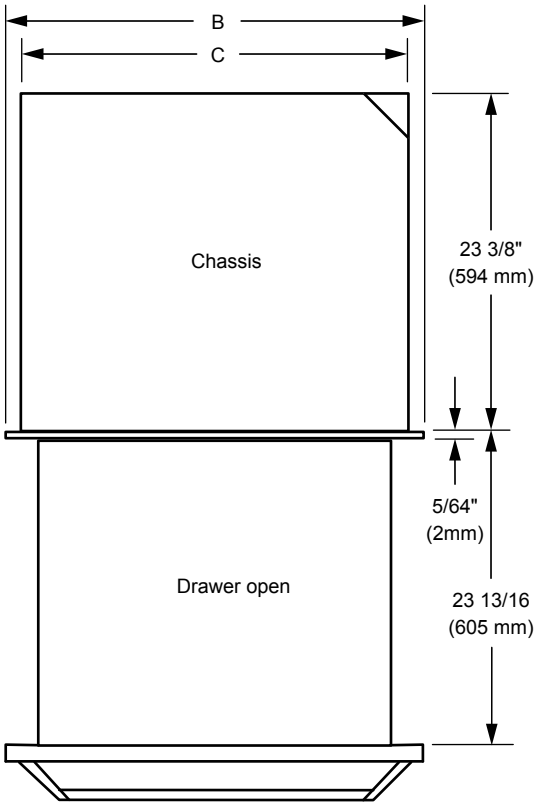


Drawer Face Dimensions
(MWDH series shown)

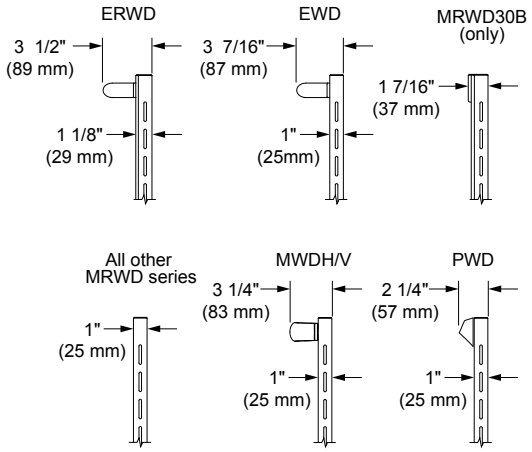
Model	(A) Drawer Face Width	(B) Chassis Face Width	(C) Chassis Width
ERWD30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
EWD24	24” (610 mm)	23 5/8” (600 mm)	22 1/4” (565 mm)
EWD27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
EWD30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
EWD36	36” (914 mm)	35 5/8” (905 mm)	34 1/4” (870 mm)
MRWD27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
MRWD30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
MWDH27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
MWDH30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
MWDV27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
MWDV30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)
PWD27	27” (686 mm)	26 5/8” (676 mm)	25 1/4” (641 mm)
PWD30	30” (762 mm)	29 5/8” (752 mm)	28 1/4” (718 mm)

Warming Drawer Overall Dimensions

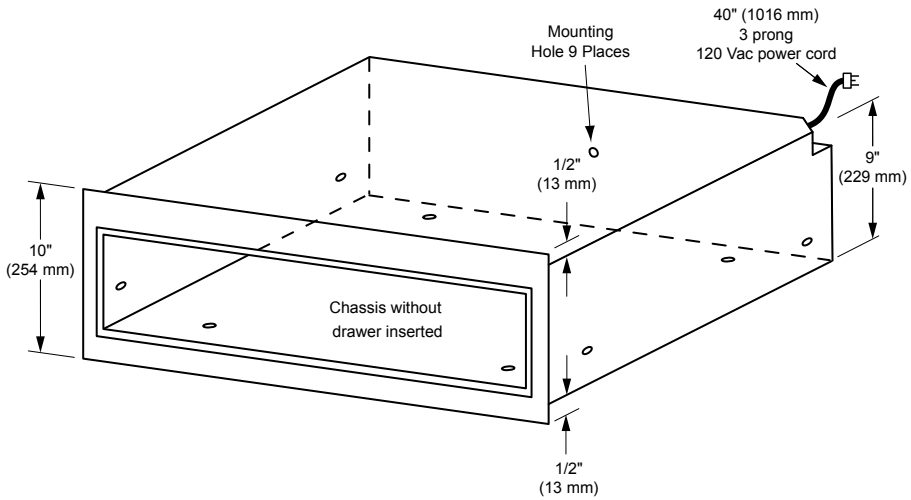
See page 3 for IWD and OWD series chassis dimensions



Overall Dimensions
Top View
(EWD series shown)

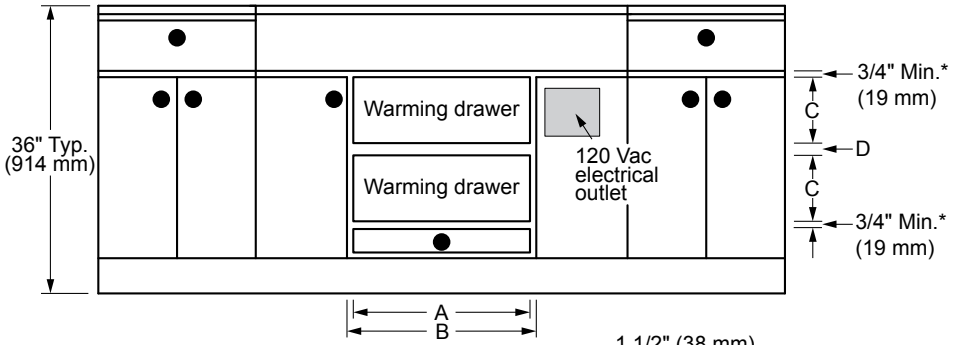


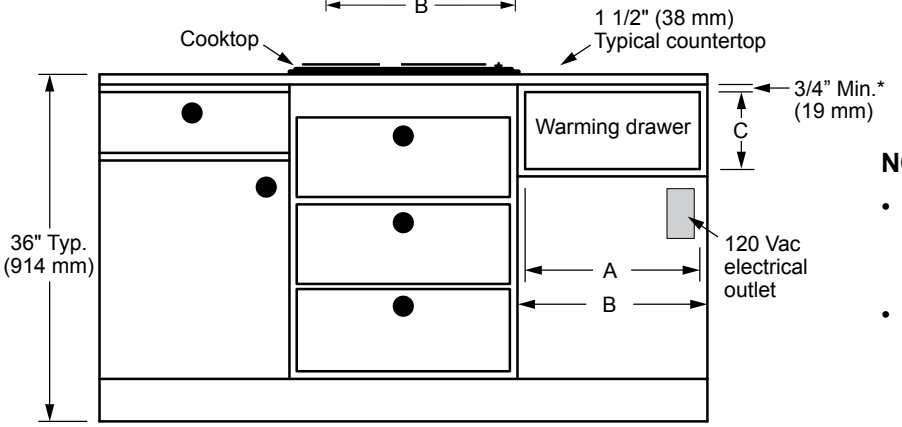
Handle Dimensions

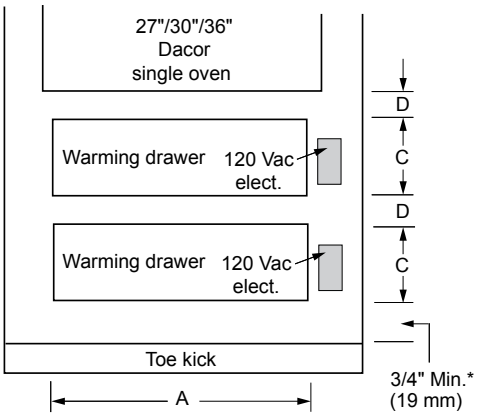


Chassis Dimensions

Installation Specifications







Cutouts Dimensions

NOTES:

- Models EWD36, OWD24 and IWD series models cannot be installed above or below another warming drawer (any type).
- Model OWD24 is not approved for installation above, below or adjacent to a wall oven or a warming drawer, including the same model.

Model	(A) Cutout Width	(B) Min. Width to Adjacent Doors/ Drawers	(C) Cutout Height	(D) Min. Vertical Gap Between Cutouts	Min. Cutout Depth
ERWD30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	24” (610 mm)
EWD24	22 1/2” (572 mm)	24 1/4” (616 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
EWD27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
EWD30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
EWD36	34 1/2” (876 mm)	36 1/4” (921 mm)*	9 1/8” (232 mm)	NA	
IWD24	22 1/2” (572 mm)	**	9 1/8” (232 mm)	NA	
IWD27	25 1/2” (648 mm)	**	9 1/8” (232 mm)	NA	
IWD30	28 1/2” (724 mm)	**	9 1/8” (232 mm)	NA	
MRWD27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MRWD30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MWDH27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MWDH30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MWDV27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
MWDV30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	
OWD24	22 5/8” (575 mm)	24 1/4” (616 mm)***	11 15/16” (303 mm)	NA	20 1/8” (511 mm)
PWD27	25 1/2” (648 mm)	27 1/4” (692 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	24” (610 mm)
PWD30	28 1/2” (724 mm)	30 1/4” (768 mm)*	9 1/8” (232 mm)	1 1/4” (32 mm)*	

* Bare minimum spacing to allow for ventilation and avoid scraping on EWD, MW and PWD series models.

** On IWD series models or OWD24 without the optional front panel kit: The chassis and the drawer faceplate are smaller than the cutout. The custom front panel mounts to the drawer faceplate. The height and width of the custom front panel must exceed the appropriate cutout dimensions (A and C above) to cover the hole. Allow 1/4" minimum additional space on the top, bottom and sides from the custom front panel edge to prevent scraping against adjacent doors, drawers and the countertop.

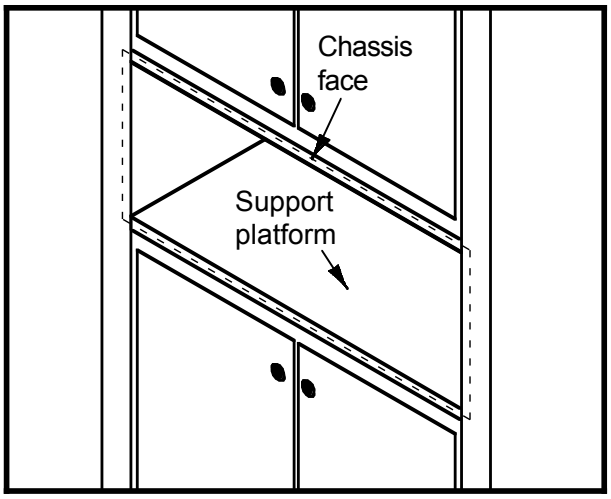
*** OWD24 with optional factory front panel kit only. Bare minimum spacing shown to avoid scraping. Gap above and below cutout is 3/4” minimum. See ** above for OWD24 with custom front panel.

Installation Specifications

Install a Support Platform in the Cabinet

Provide a platform (100 lb. load capacity) within the cabinet upon which the warming drawer will be supported. The platform must be installed level and straight. The top edge of the platform must be flush with the cutout at the front of the cabinet. There are no provisions to level the warming drawer after it has been installed. 3/4” (19 mm) thick plywood is recommended.

NOTE: If the drawer is not installed in a level fashion, the drawer may slide open on its own or may not seal tightly, allowing heat to escape and resulting in poor warming drawer performance.



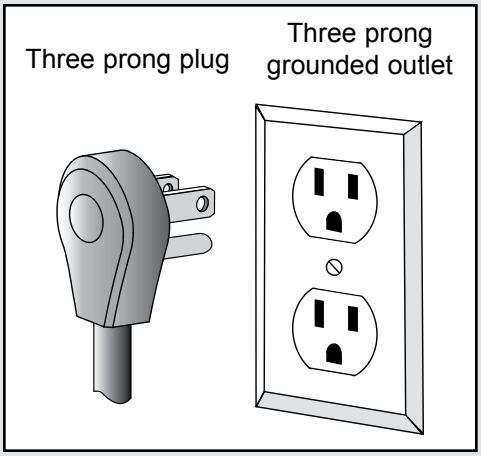
Electrical Power Supply Requirements

⚠ WARNING

IMPORTANT: This appliance is equipped with a three prong grounding electric plug for protection against possible electric shock hazards. It must be plugged into a dedicated, grounded, electrical outlet. If only a two prong electrical outlet is available, it is the responsibility of the customer to have it replaced with a dedicated, properly grounded three prong electrical outlet. **To avoid an electric shock hazard, do not under any circumstances:**

- Cut or remove the third (ground) prong from the power cord.
- Use an adapter plug.
- Use a power cord that is frayed or damaged.
- Immerse the power cord or plug in water or other liquid.
- Connect the appliance to an extension cord.

NOTE: Use of a ground fault interrupter (GFI) is not recommended.



- The correct voltage, frequency and amperage must be supplied to the electrical outlet from a grounded, single phase circuit that is protected by a properly sized circuit breaker or time-delay fuse.
- The required voltage, frequency and amperage ratings are listed on the product data label. See page 1 for location.

Nominal Electrical Supply Requirements
120 Vac, 60 Hz, 15 Amp., dedicated circuit
The warming drawer is supplied with a 40” (1016 mm) power cord with a three prong grounded plug.
Total Connected Load 0.5 kW (4 Amp.)

- The power supply requirements shown above are for reference only. If they do not agree with those listed on the product data label, use the requirements on the product data label.
- It is the owner’s responsibility to ensure that the electrical outlet is installed by a qualified electrician. The electrical installation must comply with the latest revision of the National Electric Code ANSI/NFPA 70 and local codes and ordinances.
- If the electrical service provided does not meet the product specification, or does not conform to the NEC or local standards, do not proceed with the installation. Call a licensed electrician to correct the electrical service before proceeding.
- Be certain to locate the electrical outlet in an accessible location, so that the warming drawer may be easily unplugged in the event that service becomes necessary.
- Keep the electrical cord away from hot surfaces.

Installation Instructions

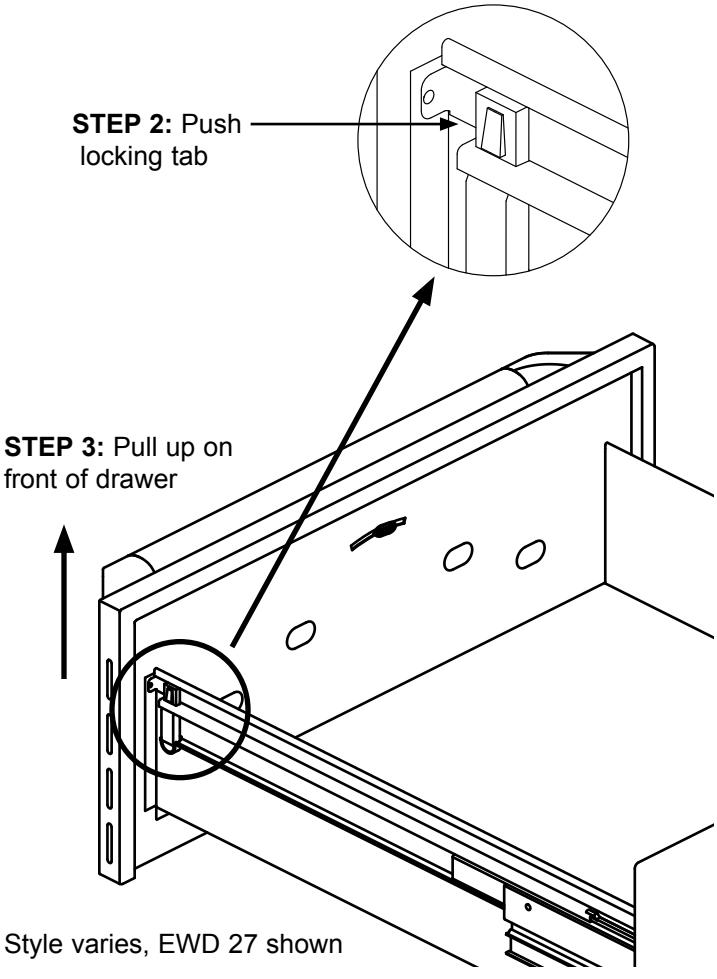
⚠ WARNING

- To avoid personal injury caused by the appliance falling forward when the drawer is opened, secure the chassis to the cabinet and support platform as instructed.
- Be certain that the power plug is disconnected from the electrical outlet before installation.
- Verify that the electrical supply matches the ratings found on the appliance data plate and the installation specifications before proceeding.

Remove the Drawer

Remove the drawer from the appliance to allow access to the mounting holes during installation, and to reduce weight:

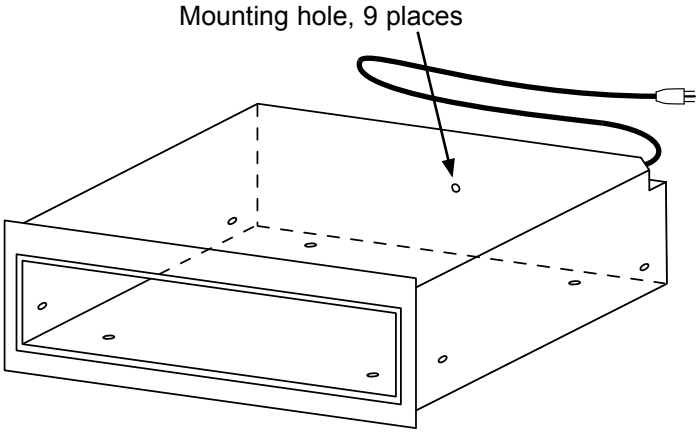
1. Pull the drawer out to the fully open position.
2. Push in on the locking tab on one side as you pull the drawer up.
3. When the drawer comes loose from the slide, repeat the same process on the opposite side.
4. Grip the drawer on both sides and pull it free.
5. For safety, push both drawer slides into the drawer opening.



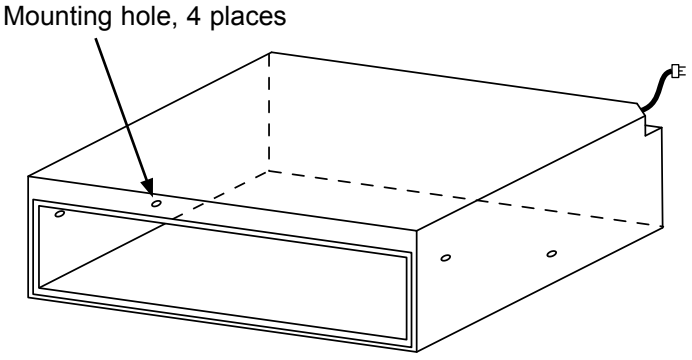
Style varies, EWD 27 shown

Installing the Chassis

1. Grasp the warming drawer chassis on opposite sides and slide it partially into the cabinet opening. Temporarily support the chassis in place so that it will not tilt or fall.
2. From an adjoining cabinet, reach in behind the drawer and pull the power cord until the plug is next to the electrical outlet. Do not plug in the power cord at this time.
3. After positioning the power cord and plug, slide the chassis completely into the cabinet until the front frame is positioned flush against the cabinet face.
4. Use the screws provided to secure the warming drawer chassis to the cabinet and support platform, insert them into the mounting holes and tighten into place. You may want to drill pilot holes prior to installing the mounting screws.



Mounting Hole Locations - ERWD, EWD, IWD, MRWD, MWDH, MWDV and PWD Series Models
(IWD series models do not have a flange around the edge of the faceplate)



Mounting Hole Locations - OWD24

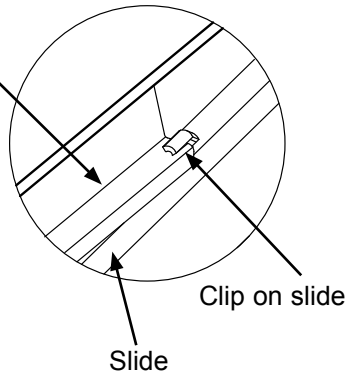
Continued...

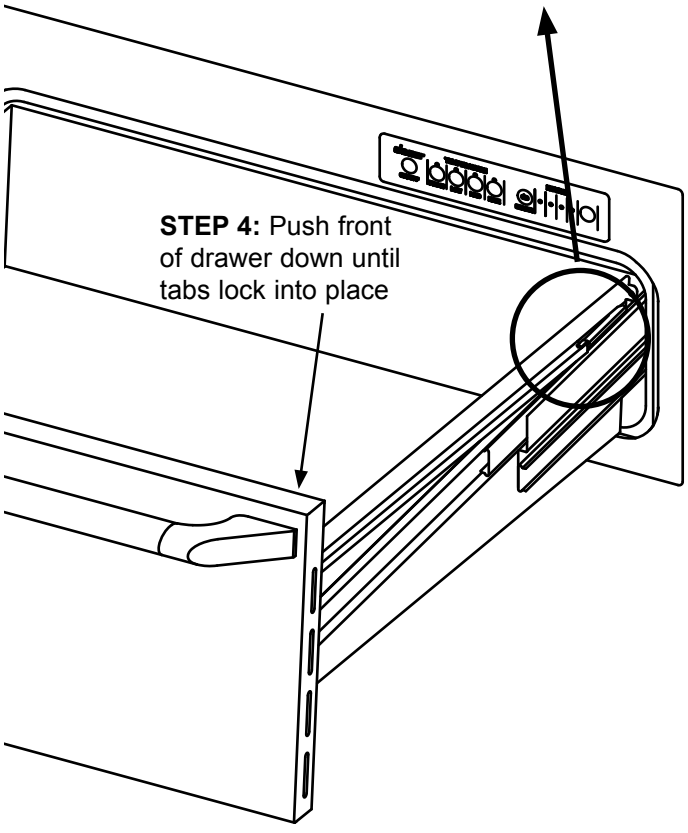
Installation Instructions

Re-installing the Drawer

1. Pull the drawer slides all the way out of the drawer opening.
2. Gently lower the drawer between the extended slides until it is suspended by them.
3. Slide the back of the drawer mounting brackets under the drawer mounting clips on the slides.
4. Push one side of the drawer down onto its locking tab, until the tab locks into place.
5. Repeat the same process on the opposite side.
6. Gently open and close the drawer to make sure that it is properly installed.

STEP 3: Slide mounting bracket under clip on slide





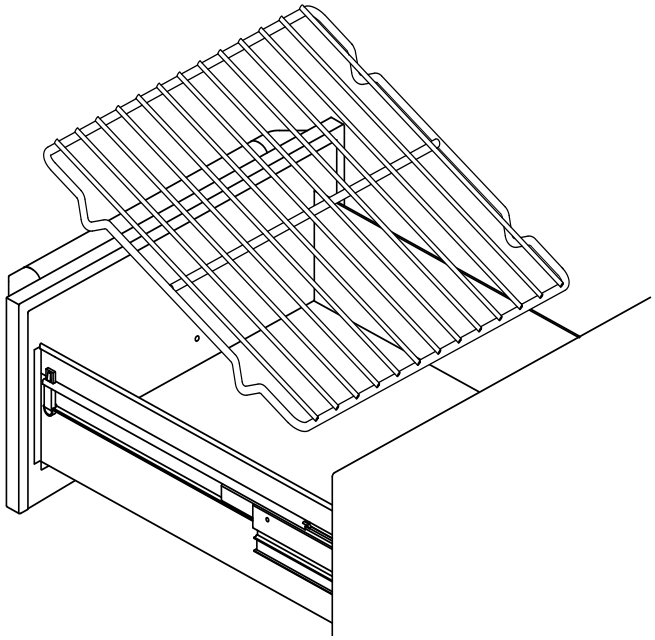
Towel Rack Installation

(OWD24 Only)

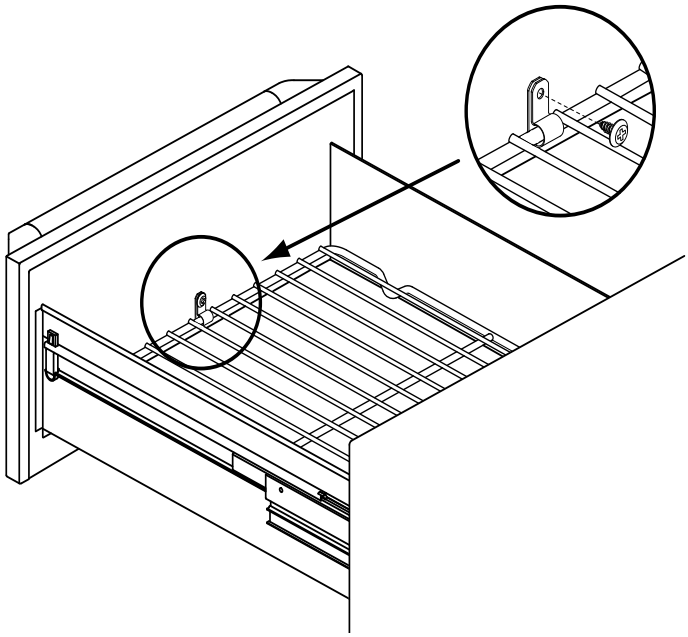
Model OWD24 is designed so that it can be used as a towel warmer if desired. Other models are not equipped for this application. To use model OWD24 as a towel warmer, you must install the towel rack included with the unit in the bottom of the drawer.

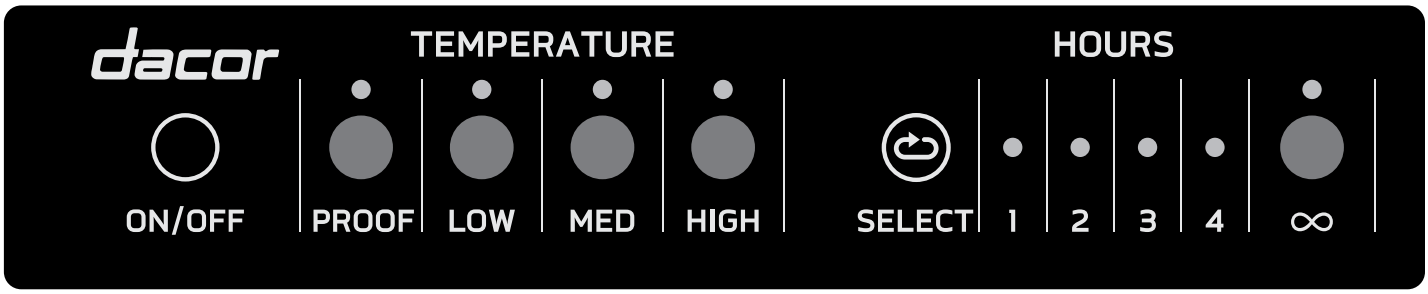
To install the towel rack:

1. Open the drawer completely.
2. Insert the towel rack into the drawer in the orientation shown below.



3. Use the clip and screw included with the rack to attach it to the back of the drawer face as shown below. There is a hole for the screw in the back of the face plate near the bottom.





Warming Drawer Control Panel Layout

Verify Warming Drawer Operation

1. Connect power plug to the electrical outlet.
2. Open the drawer and press the **ON/OFF** key on the control panel.
3. Press the **PROOF**, **LOW**, **MED** and **HIGH** keys each in turn. When you press each key, the indicator directly above it should light. Leave the control panel set to **HIGH**.
4. Press the **SELECT** key. The **1 HOUR** indicator should light. Press and release the **SELECT** key three (3) more times. Each time you press the **SELECT** key, the **2 HOUR**, **3 HOUR** and **4 HOUR** indicator lights should come on. All lights should be on after pressing the **SELECT** key the third time.
5. Press the "∞" key. The indicator light above it should come on and the **1**, **2** ,**3** and **4 HOUR** lights should go out.
6. The warming drawer should begin to heat. You should begin to feel the inside of the drawer begin to heat within five (5) to ten (10) minutes.
7. When you have determined that the heating element is working, press the **ON/OFF** key.

If the warming drawer does not operate properly, follow these troubleshooting steps:

- Verify that the circuit breaker for the electrical outlet is on and not tripped. Make sure the power plug is connected.
- Repeat the above tests.
- If the appliance still does not work, contact Dacor Distinctive Service at (877) 337-3226. Do not attempt to repair the appliance yourself. Be sure to have the model and serial numbers available when you call. See page 1 for model/serial number location.

Dacor is not responsible for the cost of correcting problems caused by a faulty installation.

Installation Checklist

⚠ WARNING

- To ensure a safe and proper installation, the following checklist should be completed by the installer to ensure that no part of the installation has been overlooked.
- Proper installation is the responsibility of the homeowner. The importance of proper installation of your warming drawer cannot be overemphasized.

☐ Mounting platform been installed according to the instructions on page 6.

☐ Properly grounded, dedicated, three prong electrical outlet been has been installed for the appliance by a licensed electrician. See page 6.

☐ The chassis has been properly fastened to the mounting platform and sides of the cabinet. See page 7.

☐ The drawer has been properly installed. See page 8.

☐ Model OWD24 for use as towel warmer: The towel rack has been installed. See page 8.

☐ Proper operation has been verified?

☐ The warranty has been activated on-line or the warranty card filled out completely and mailed?

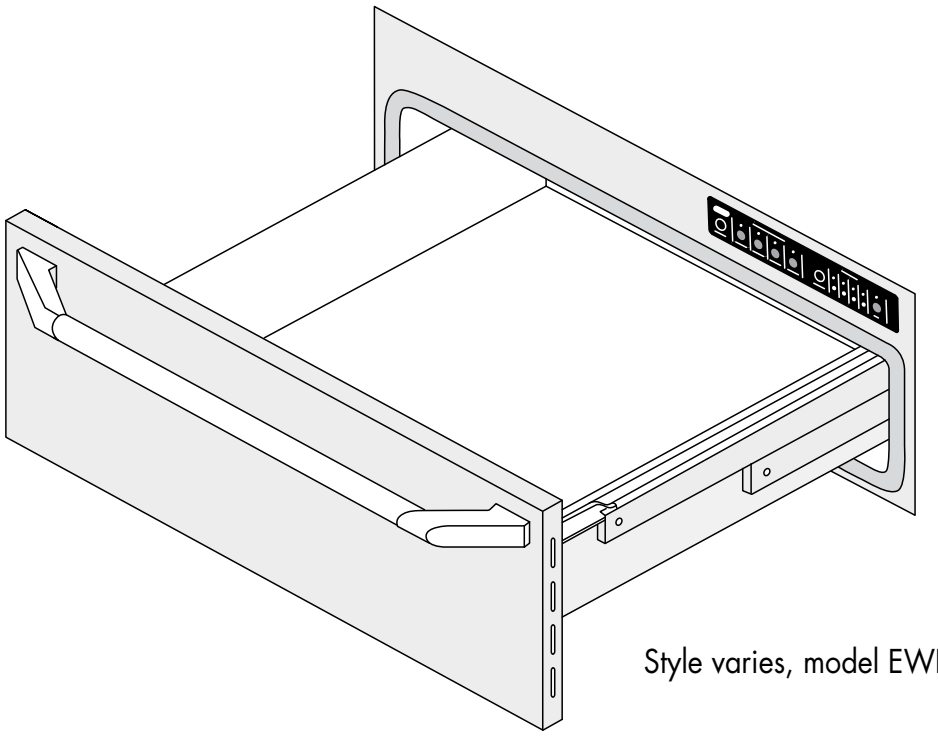
☐ Save these instructions for future reference.

dacor
The Life of the Kitchen.®

Warming Drawer

Use and Care Manual

Models: ERWD30, EWD24, EWD27, EWD30, EWD36, IWD24, IWD27, IWD30, MRWD27, MRWD30, MWDH27, MWDH30, MWDV27, MWDV30, OWD24, PWD27, PWD30



Style varies, model EWD27 shown

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Before You Call for Service..... 7
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Warranty Card .....Back Cover

To Our Valued Customer:

Congratulations on your purchase of the very latest in Dacor® products! Our unique combination of features, style and performance make us The Life of the Kitchen™, and a great addition to your home.

In order to familiarize yourself with the controls, functions, and full potential of your new Distinctive Appliance, we suggest that you thoroughly read this use and care manual, beginning with the ***Important Safety Instructions*** section.

All Dacor appliances are designed and manufactured with quality and pride, while working within the framework of our company value. Should you ever experience a problem with your product, please first check the ***Before You Call for Service*** section of this manual for guidance. It provides useful suggestions and remedies prior to calling for service.

Valuable customer input helps us to continuously improve our products and services, so please feel free to contact our Customer Service Team for assistance with any of your product support needs.

Dacor Customer Service Team
1440 Bridge Gate Drive
Diamond Bar, CA 91765

Telephone: (800) 793-0093
Fax: (626) 403-3130
Hours of Operation: Monday through Friday
6:00 A.M. to 5:00 P.M. Pacific Time

Web Site: www.Dacor.com

Thank you for choosing Dacor for your home. We are a company built by families for families and we are dedicated to serving yours. We are confident that your new Dacor product will deliver a high level of performance and enjoyment for many years to come.

Sincerely,

The Dacor Customer Service Team

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Important Safety Instructions

INSTALLER: LEAVE THESE INSTRUCTIONS WITH THE APPLIANCE.

CUSTOMER: READ THIS USE AND CARE MANUAL COMPLETELY BEFORE USING YOUR WARMING DRAWER. SAVE IT FOR FUTURE REFERENCE. IT CONTAINS IMPORTANT USE AND CARE INFORMATION. KEEP YOUR SALES RECEIPT OR CANCELED CHECK IN A SAFE PLACE. PROOF OF ORIGINAL PURCHASE DATE IS REQUIRED FOR WARRANTY SERVICE.

For service and warranty information see page 8.

If you have any questions (other than warranty questions), call:

Dacor Customer Service

(800) 793-0093 (U.S.A. and Canada)
Monday — Friday 6:00 A.M. to 5:00 P.M. Pacific Time

Web site: www.Dacor.com

When you call, have the complete model and serial number for your appliance available. The numbers are found on the product data label located on back of the drawer front. See page 3 for label location. Write these numbers below for future reference.

Model Number _____

Serial Number _____

Date of Purchase _____

Since Dacor continuously improves the quality and performance of our products, we may need to make changes to the appliance without updating this manual.

Important Information About Safety Instructions

The ***Important Safety Instructions*** and warnings in this manual can not cover all possible problems and conditions that can occur. Use common sense and caution when installing, maintaining or operating this appliance.

Safety Symbols and Labels

⚠ DANGER

Immediate hazards that **WILL** result in severe personal injury or death.

⚠ WARNING

Hazards or unsafe actions that **COULD** result in severe personal injury or death.

⚠ CAUTION

Hazards or unsafe actions that **COULD** result in minor personal injury or property damage.

⚠ DANGER

IMPORTANT: To avoid the possibility of explosion or fire, do not store or use flammable or explosive vapors and liquids (such as gasoline) inside or in the vicinity of this or any other appliance. Keep items that could explode, such as aerosol cans away from the appliance. Do not store flammable or explosive materials in adjacent cabinets or areas.

⚠ WARNING

NEVER use this appliance as a space heater to heat or warm the room.

⚠ WARNING

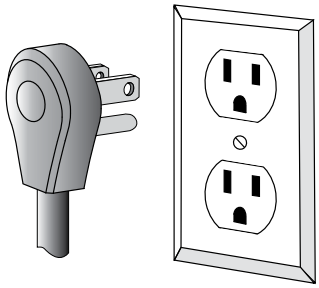
Do not use water on grease fires – smother fire or flame or use dry chemical or foam-type extinguisher.

⚠ WARNING

IMPORTANT: This appliance is equipped with a three prong grounding electric plug for protection against possible electric shock hazards. It must be plugged into a dedicated, grounded, electrical outlet. If only a two prong electrical outlet is available, it is the responsibility of the customer to have it replaced with a dedicated, properly grounded three prong electrical outlet. **To avoid an electric shock hazard, do not under any circumstances:**

- Cut or remove the third (ground) prong from the power cord.
- Use an adapter plug.
- Use a power cord that is frayed or damaged.
- Immerse the power cord or plug in water or other liquid.
- Connect the appliance to an extension cord.

NOTE: Use of a ground fault interrupter (GFI) is not recommended.



Power supply cord with three-prong grounding plug

Grounded type electrical outlet (ground fault circuit not recommended)

Important Safety Instructions

General Safety Precautions

To reduce risk of fire, electric shock, serious injury or death when using this appliance, follow basic precautions, including the following:

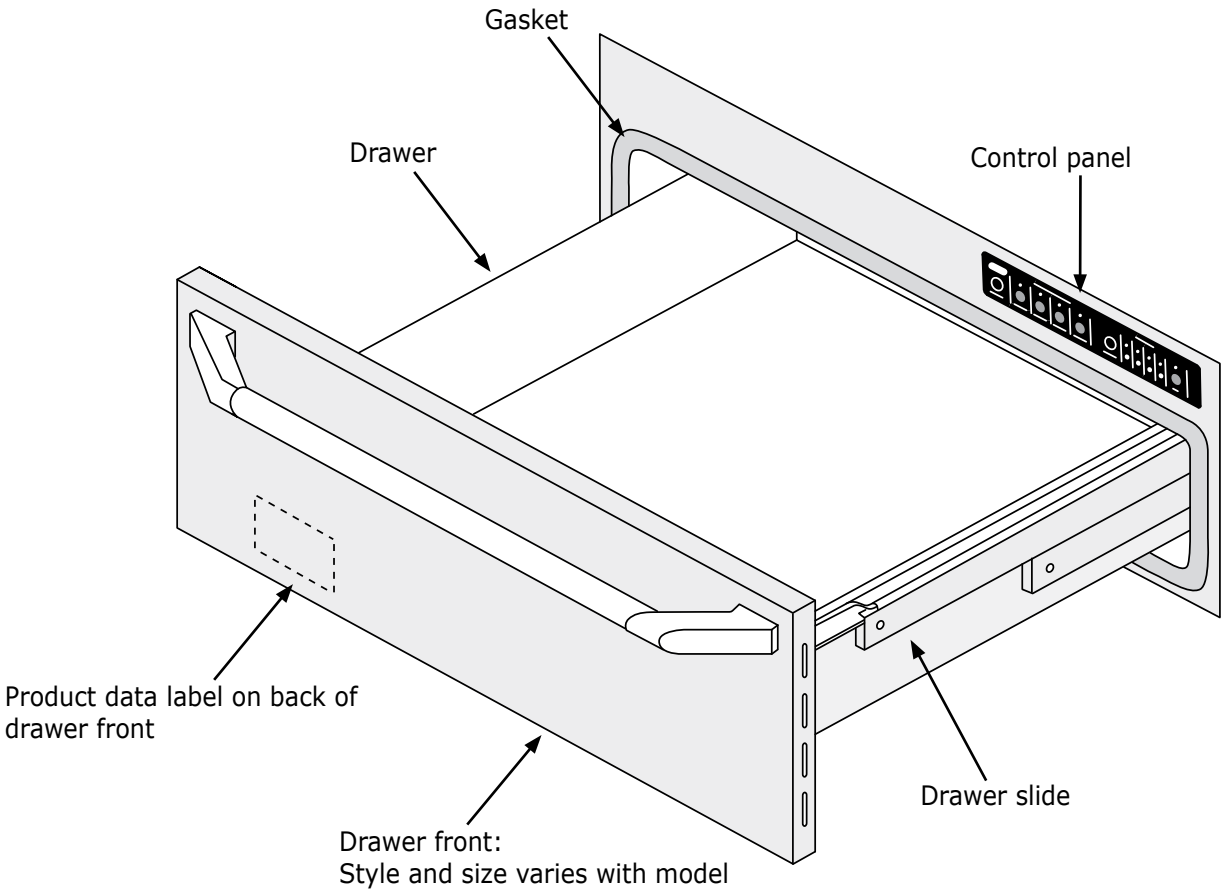
⚠ WARNING

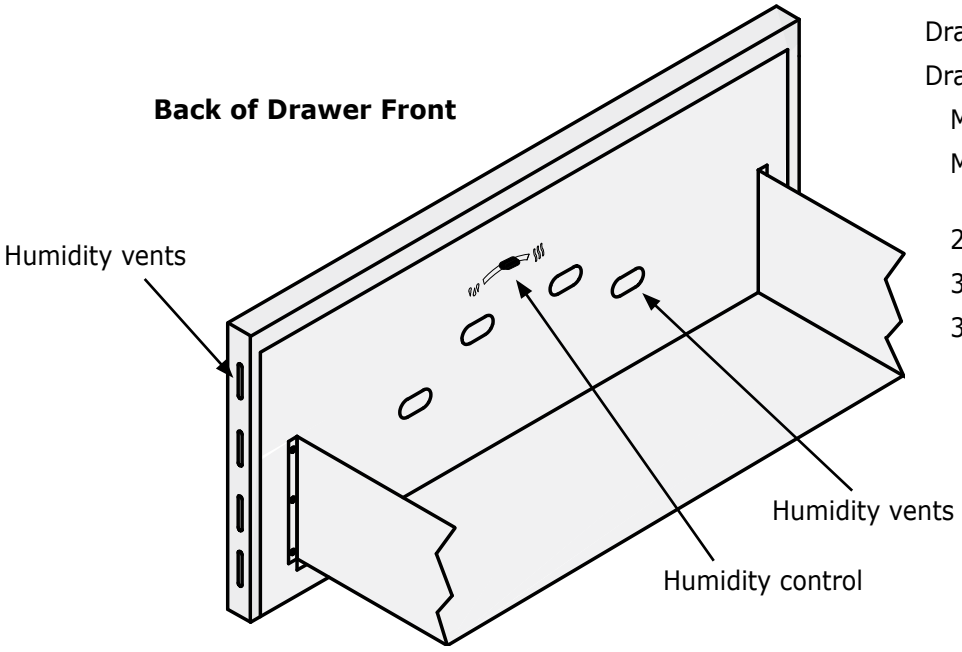
- Read this manual completely before operating this appliance.
- Use this appliance only for its intended use as described in this manual. Use it only to warm food and heat plates and utensils. It is not designed for commercial, industrial or laboratory use.
- Only model OWD24 is approved for use in outdoor installations and near water (bathrooms). Do not use, store or install warming drawer models other than OWD24 near water, for example, near sinks, swimming pools or in a wet basement.
- Model OWD24, when installed as a towel warmer, must have the supplied wire rack installed in the drawer bottom. Secure the rack with the screw and clip supplied. See the installation instructions.
- Do not install or operate a product that is damaged, has a damaged power cord or plug, or is malfunctioning in any manner. Return the appliance to the nearest authorized service facility for examination, repair or adjustment.
- Make sure that this appliance has been properly installed and grounded by a qualified installer according to the accompanying installation instructions. Have the installer show you the location of the electrical outlet so that you know where to disconnect power to the appliance.
- Do not repair or replace any part of the warming drawer unless specifically recommended in the literature accompanying it. All other service should be done by a qualified technician.
- Use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Before cleaning or performing any type of service, make sure that the power plug is disconnected from the electrical outlet and that the unit is cool.
- Keep the electrical cord away from heated surfaces.
- DO NOT TOUCH ANY HOT SURFACES IN OR ON THE WARMING DRAWER DURING OR IMMEDIATELY AFTER USE. Use the handle instead. After use, make sure these surfaces have had sufficient time to cool before touching them. Heating elements may be hot, even though they are dark in color.
- To reduce the risk of fire in the warming drawer, do not overcook food. Do not leave it unattended with paper, plastic or other combustible materials inside.

⚠ WARNING

- To avoid the possibility of fire or burns, do not allow clothing, pot holders, towels or rags to come into contact with any part of the warming drawer during and immediately after use. Do not wear loose or hanging apparel while using this appliance.
- If materials inside the warming drawer should ignite, keep the drawer closed and shut off the power at the circuit breaker panel or fuse box.
- Exercise caution when opening the drawer. Let hot air or steam escape before looking or reaching into the warming drawer.
- Use only dry pot holders when removing food and cookware from the warming drawer. Wet pot holders can cause steam burns.
- Do not put items like whole eggs, sealed containers or closed glass jars in the warming drawer. They may explode when heated, causing injury.
- Do not place more than 50 pounds in the drawer.
- Properly clean and maintain the unit regularly as instructed in this manual. Clean only those parts listed in this manual, in the manner specified.
- Do not use abrasive scrubbers or abrasive/caustic cleaners or detergents on this appliance. They may permanently damage the finishes. Do not use aerosol cleaners, because they may be flammable or cause corrosion of metal parts.
- Clean the appliance thoroughly before operating it for the first time.
- Make sure the warming drawer is used only by those individuals who are able to operate it properly.
- Do not tamper with the controls.
- Preheat the warming drawer before use.
- Never allow anyone, including children to sit, stand or climb on any part of the appliance, including the drawer. Doing so may cause tipping, damage, serious injury or death.
- Do not leave children alone or unattended in the area around the appliance. Do not allow children to operate it, play with the controls, pull on the handle or touch other parts.
- Do not store items of interest to children above the warming drawer. Children could be burned or injured while climbing on the appliance.
- Save this manual for future use.

Getting to Know Your Warming Drawer





Drawer capacity: 50 pounds

Drawer dimensions:

Model IWD24: 5"H x 20"W x 22¾"D

Model OWD24:
6½"H x 20¼"W x 17 7/8"D

27" models: 5"H x 23"W x 22¾"D

30" models: 5"H x 26"W x 22¾"D

36" models: 5"H x 32"W x 22¾"D

Models IWD24, IWD27, IWD30 and OWD24 are not equipped with the humidity control or vents

Operating Instructions

⚠ WARNING

- When the warming drawer is on in continuous mode (∞), it will remain on until turned off manually. To avoid a fire hazard or burns, exercise caution when operating the unit in continuous mode.
- Do not block the humidity vents on the back of the drawer front and along the left and right sides of the drawer. Excessive heat buildup can occur.
- Food safety is an important consideration when using a warming drawer. In the **PROOF** and **LOW** temperature settings, bacteria growth may occur. Use the **MED** and **HIGH** settings if holding certain foods for more than two to three hours.

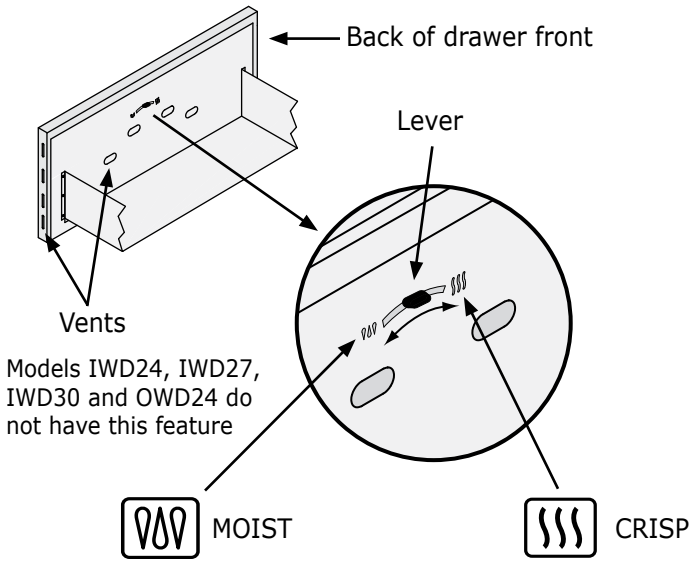
Things to Know Before You Start

Preheating

- For best results, preheat your warming drawer for about 20 minutes before use. If you put hot food into a cool, confined area, any steam that is present will condense. If you preheat your warming drawer, there will be less chance of water due to condensation. Preheat times vary depending on the temperature setting.

Humidity Control

- The warming drawer has two distinct humidity modes. The "**MOIST**" setting seals the food's moisture in the warming chamber, maintaining the water content of the food. The "**CRISP**" setting allows the moisture to vent out of the sides of the warming drawer, retaining the crispness of other food types. The **MOIST • CRISP** lever opens and closes vents located on the inside of the drawer front.
- Do not block the humidity vents any time you operate your warming drawer.



Models IWD24, IWD27, IWD30 and OWD24 do not have this feature

Operation

The warming drawer is equipped with four temperature settings and a timer that can be set for one, two, three or four hours. The warming drawer can also be set for continuous operation. See the table on the facing page for suggested settings for different foods.

To turn the unit on:

1. Select the humidity level. Slide the lever located on the back of the drawer face to the desired position. To increase humidity inside the drawer, slide the lever closer to the **MOIST** symbol. To decrease humidity inside the drawer, slide the lever closer to the **CRISP** symbol. The lever can also be positioned anywhere between the **MOIST** and **CRISP** settings.
2. Push the **ON/OFF** key.
3. Push the key for the desired temperature setting.

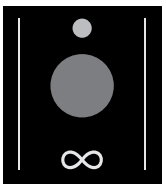
SETTING	TEMPERATURE*
PROOF	100 °F (38 °C)
LOW	140 °F (60 °C)
MED	175 °F (80 °C)
HIGH	200 °F (93 °C)

* Temperatures are approximate

4. Select the amount of time you want the warming drawer to be on: Push the **SELECT** key until the desired number of hours lights up on the control panel.

or

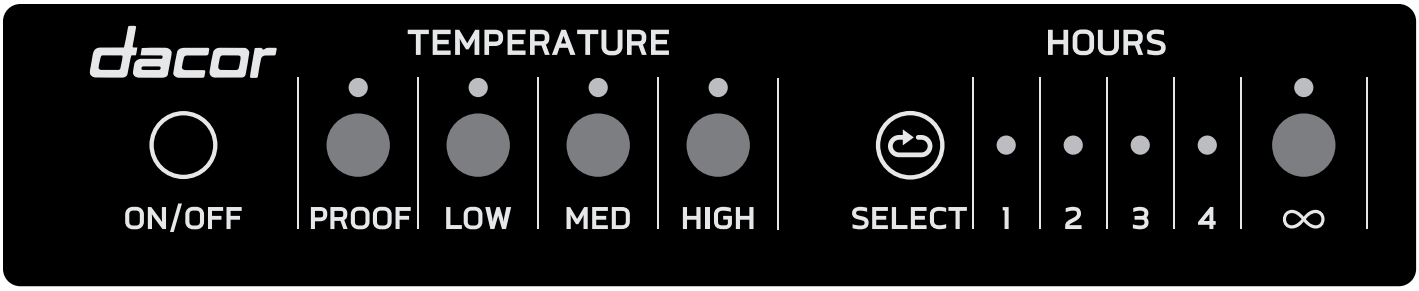
Push the continuous key (∞) to keep the unit on constantly. Push the **ON/OFF** key to turn the warming drawer off, when done.



Warming Serving Containers

- To warm plates, and other serving containers:
- Place them carefully into the warming drawer and set the temperature to **PROOF** or **LOW**, depending upon your personal preference. Do not drag plates across the drawer. They may scratch the drawer surface.
- Before using any delicate dinnerware in the warming drawer, determine its maximum recommended usage temperature from the plate manufacturer. It is not necessary to preheat the warming drawer when warming serving dishes.
- You can also use plastic wrapping on plates to keep foods hot and moist.

Operating Instructions



Control Panel

Temperature and Humidity Control Setting Guidelines

FOOD ITEMS	TEMPERATURE SETTINGS	MOIST-CRISP SELECTION	COVERED/ UNCOVERED
Bacon	HIGH	Crisp	Uncovered
Beef - rare	LOW	Moist	Covered
Bread - hard rolls	LOW	Crisp	Uncovered
Bread - proofing	PROOF	Moist	Damp towel
Casseroles	LOW	Moist	Uncovered
Coffee cake	LOW	Moist	Uncovered
Cooked cereals	LOW	Moist	Uncovered
Dinner	MED	Moist	Uncovered
Eggs	LOW	Moist	Covered
Enchiladas	LOW-MED	Moist	Uncovered
Fish/seafood	LOW	Moist	Covered
Fried food	HIGH	Crisp	Uncovered
Gravy, cream sauces	LOW	Moist	Covered
Ham	LOW	Moist	Covered
Hors D' oeuvres	LOW-MED	Crisp	Uncovered
Lamb	LOW	Moist	Uncovered
Pancakes	LOW-MED	Moist	Covered
Pies - single crust	LOW	Moist	Uncovered
Pizza	LOW-MED	Moist	Covered
Potatoes - baked	HIGH	Crisp	Uncovered
Poultry	HIGH	Moist	Uncovered
Vegetables	LOW	Moist	Covered
Waffles - crisp	HIGH	Moist	Uncovered

Care and Cleaning

⚠ CAUTION

- To prevent permanent damage to the appliance surfaces, do not use abrasive cleaners or scrubbers.
- Do not allow acids (citrus juices, tomato sauces, etc.) to remain on the warming drawer's surfaces. The finish may stain.
- Do not try to remove heavy spills with a sharp object such as a knife or metal spatula. Sharp objects may scratch the surfaces.
- Always wipe stainless steel surfaces in the direction of the grain.

Control Panel

Clean the control panel with a soft cloth soaked with a solution of mild detergent and hot water. Rinse and dry with a soft cloth. Exercise caution to avoid introduction of liquids into the area behind the control panel. Do not use abrasive cleaners or scrubbers. They may permanently damage the finish or scrap off the letters and graphics.

Moist • Crisp Control

Clean the Moist • Crisp lever with a solution of mild detergent and hot water. Rinse and dry with a soft cloth.

Drawer Handle

Clean the drawer handle with a solution of mild detergent and hot water. Rinse and dry with a soft cloth.

You may also use Dacor Stainless Steel Cleaner. It is available from your Dacor dealer. Use it according to the directions on the package.

Always wipe stainless steel surfaces in the direction of the grain.

Glass Surfaces

Clean all glass surfaces with a solution of mild detergent and hot water. You may also use a mild glass cleaner to remove fingerprints or smears. Dry completely with a soft, lint-free cloth.

Brass and Chrome Surfaces

Clean brass and chrome surfaces with a solution of mild detergent and warm water. Rinse, dry and polish with a soft, lint-free cloth.

You may also use Dacor Stainless Steel Cleaner. It is available from your Dacor dealer. Use it according to the directions on the package.

Painted Surfaces

For the front face of warming drawers with a painted finish, clean with a solution of mild detergent and hot water. Rinse and dry with a soft cloth. Do not use abrasive cleaners or scrubbers. They may permanently damage the finish.

Gasket

The gasket is located around the edge of the drawer opening, below the control panel.

Gently clean the gasket with a solution of mild detergent and hot water. Rinse and dry with a soft cloth. The gasket material is soft, so be careful not to crush or damage it. Damaging the gasket will cause a poor heat seal and result in poor warming drawer performance.

Drawer Slides

The warming drawer has slides positioned on each side of the drawer. They allow the drawer to slide in and out smoothly. Remove the drawer from the slides to make cleaning easy or to access the serial number plate. The drawer slides themselves do not require maintenance.

Removing the Drawer from the Appliance

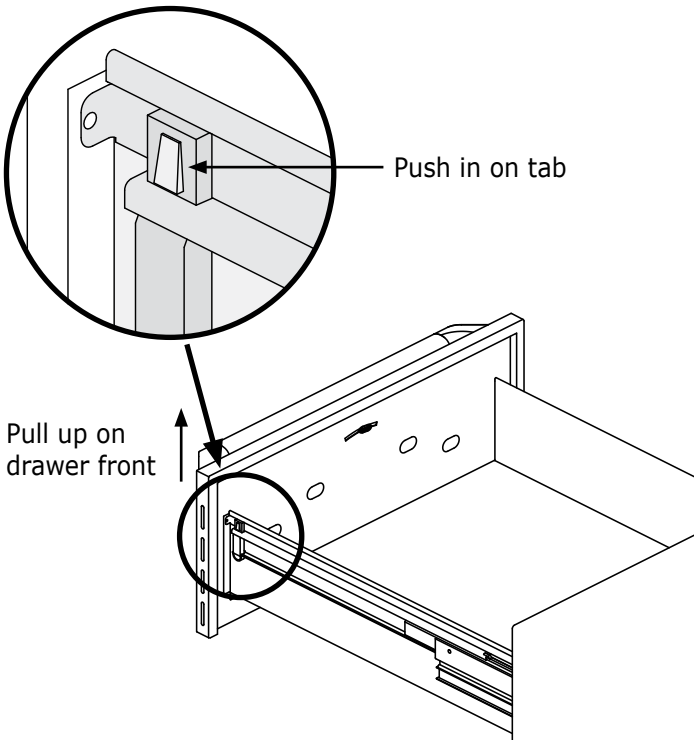
Allow the drawer to cool before attempting to remove it.

1. Pull the drawer out to the fully open position.
2. Push in on the locking tab on one side as you pull the drawer up. See the facing page.
3. When the drawer comes loose from the slide, repeat the same process on the opposite side.
4. Grip the drawer on both sides and pull it free.
5. For safety, push both drawer slides into the drawer opening.

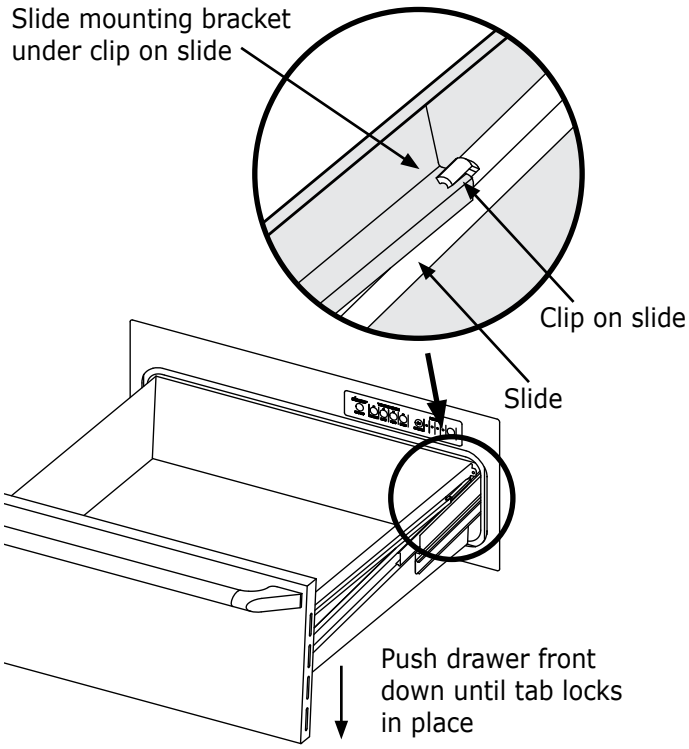
Reinstalling The Drawer

1. Pull the drawer slides all the way out of the drawer opening.
2. Gently lower the drawer between the extended slides until it is suspended by them.
3. Slide the back of the drawer mounting brackets under the clips on the slides. See the facing page.
4. Push one side of the drawer down onto its locking tab, until the tab locks into place.
5. Repeat the same process on the opposite side.
6. Gently open and close the drawer to make sure that it is properly installed.

Care and Cleaning



Drawer Removal



Drawer Installation

Before You Call for Service

Problem Solution Guide

PROBLEM	MAY BE CAUSED BY	WHAT TO DO
Nothing works	Power plug disconnected	Connect plug to a dedicated, grounded, three-prong electrical outlet
	Timer is not set	Select time duration according to the ***Operating Instructions*** section
	Warming drawer is not connected to power	Plug the warming drawer into a 120 Vac, 15 Amp., dedicated electrical outlet
	Tripped circuit breaker or blown fuse	Check the house circuit breaker or fuse for the circuit that supplies power to the warming drawer
Drawer does not slide smoothly or drags	Drawer is incorrectly mounted into slide mechanism	Remount drawer into slide, per instructions above
	Drawer is over-loaded or the load is unbalanced	Reduce the weight to less than 50 pounds. Redistribute drawer contents
Excessive condensation.	Warming drawer not preheated	Preheat the warming drawer before each use
	Incorrect humidity control setting	Set humidity control to **CRISP** to allow moisture to vent
One or more of the indicator lights on the control panel blink on and off (one second on, one second off)	The control panel computer has detected an error: #1 - Temperature error #2 - Sensor error #3 - Key pad error #4 - Control error	Try resetting the computer. Disconnect the power cord, wait 20 seconds, then reconnect it. Check the control panel. If the indicator light still flashes, call for service. See page 8

Warranty and Service

If You Need Service...

Before you request service, please review the ***Before You Call for Service*** section of this manual on page 7. If you have performed the checks in the ***Problem Solution Guide*** and the problem has not been remedied, please contact us at one of the numbers below. Prior to requesting service, it is helpful to be familiar with the terms and conditions in the ***Warranty*** section on this page.

For warranty repairs, call:

Dacor Distinctive Service

Phone: (877) 337-3226 (U.S.A. and Canada)
Monday — Friday 6:00 A.M. - 4:00 P.M. Pacific Time

For a list of Dacor service agents for non-warranty repairs:

Dacor Customer Service

Phone: (800) 793-0093
Business Hours: 6:00 A.M. - 5:00 P.M. Pacific Time

Contact us through our web site at:

www.Dacor.com

At Dacor, we believe that our quality of service equals that of our product. Should your experience with our service network or product be different, please contact our Customer Service Team and share your encounter with us. We will do our utmost to resolve the situation for you and deliver on our Dacor promise.

If you need anything clarified, just let us know.

Warranty

What Is Covered

CERTIFICATE OF WARRANTIES: DACOR WARMING DRAWERS

WITHIN THE FIFTY STATES OF THE U.S.A., THE DISTRICT OF COLUMBIA, AND CANADA*:

FULL ONE-YEAR WARRANTY

If your DACOR product fails to function within one year of the original date of purchase, due to a defect in material or workmanship, DACOR will remedy the defect without charge to you or subsequent users. The owner must provide proof of purchase upon request, and have the appliance accessible for service.

Warranty is null and void if non-CSA approved product is transported from the U.S.

OUTSIDE THE FIFTY STATES OF THE U.S.A., THE DISTRICT OF COLUMBIA, AND CANADA:

LIMITED FIRST YEAR WARRANTY

If your DACOR product fails to function within one year of the original date of purchase, due to a defect in material or workmanship, DACOR will furnish a new part, F.O.B. factory, to replace the defective part. All delivery, installation, and labor costs are the responsibility of the purchaser. The owner must provide proof of purchase, upon request, and have the appliance accessible for service.

What Is Not Covered

- Service calls to educate the customer in the proper use and care of the product.
- Failure of the product when used for commercial, business, rental or any application other than for residential consumer use.
- Replacement of house fuses or fuse boxes, or resetting of circuit breakers.
- Breakage, discoloration or damage to glass, metal surfaces, plastic components, trim, paint or other cosmetic finish, caused by improper usage or care, abuse, or neglect.
- Damage due to installation or operation in damp or wet environments (except for models specified for such use).
- Damage to the product caused by accident, fire, flood or other acts of God.

THE REMEDIES PROVIDED FOR IN THE ABOVE EXPRESS WARRANTIES ARE THE SOLE AND EXCLUSIVE REMEDIES. THEREFORE, NO OTHER EXPRESS WARRANTIES ARE MADE, AND OUTSIDE THE FIFTY STATES OF THE UNITED STATES, THE DISTRICT OF COLUMBIA, AND CANADA, ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. IN NO EVENT SHALL DACOR BE LIABLE FOR INCIDENTAL EXPENSE OR CONSEQUENTIAL DAMAGES. NO WARRANTIES, EXPRESS OR IMPLIED, ARE MADE TO ANY BUYER FOR RESALE.

Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of inconsequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 4507 DIAMOND BAR CA

POSTAGE WILL BE PAID BY ADDRESSEE

DACOR
ATTN: WARRANTY PROCESSING DEPT
PO BOX 6532
DIAMOND BAR CA 91765-9861

dacor
The Life of the Kitchen.®

Please visit www.Dacor.com to activate your warranty online.

WARRANTY INFORMATION

IMPORTANT:

Your warranty will not be activated until you activate it online or return this form to Dacor. If you have purchased more than one Dacor product, please return all forms in one envelope or activate the warranty for each product online.

Please rest assured that under no conditions will Dacor sell your name or any of the information on this form for mailing list purposes. We are very grateful that you have chosen Dacor products for your home and do not consider the sale of such information to be a proper way of expressing our gratitude!

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Owner's Name: _____
Last (Please Print or Type) First Middle

Street: _____

City: _____ State: _____ Zip: _____

Purchase Date: _____ Email: _____ Telephone: _____

Dealer: _____

City: _____ State: _____ Zip: _____

Your willingness to take a few seconds to fill in the section below will be sincerely appreciated. Thank you.

1. How were you **first** exposed to Dacor products? (Please check one only.)

- ❑ A. T.V. Cooking Show
- ❑ B. Magazine
- ❑ C. Appliance Dealer Showroom
- ❑ D. Kitchen Dealer Showroom
- ❑ E. Home Show
- ❑ F Builder
- ❑ G. Architect/Designer
- ❑ H. Another Dacor Owner
- ❑ I. Model Home
- ❑ J. Other _____

2. Where did you buy your Dacor appliances?

- ❑ A. Appliance Dealer
- ❑ B. Kitchen Dealer
- ❑ C. Builder Supplier
- ❑ D. Builder
- ❑ E. Other _____

3. For what purpose was the product purchased?

- ❑ A. Replacement ***only***
- ❑ B. Part of a Remodel
- ❑ C. New Home
- ❑ D. Other _____

4. What is your household income?

- ❑ A. Under $75,000
- ❑ B. $75,000 – $100,000
- ❑ C. $100,000 – $150,000
- ❑ D. $150,000 – $200,000
- ❑ E. $200,000 – $250,000
- ❑ F. Over $250,000

5. What other brands of appliances do you have in your kitchen?

A. Cooktop _____ C. Dishwasher _____
B. Oven _____ D. Refrigerator _____

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6. Would you buy or recommend another Dacor product?

❑ Yes ❑ No

Comments: _____

_____

_____

Thank you very much for your assistance. The information you have provided will be extremely valuable in helping us plan for the future and giving you the support you deserve.

Web site: www.Dacor.com
Corporate phone: (800) 793-0093